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**No. EDN-B-Ga(17)-11/2014-L-1  
Government of Himachal Pradesh  
Department of Higher Education**

**From** The Principal Secretary (Edu) to the  
Government of Himachal Pradesh

**To** The Director, Higher Education,  
Himachal Pradesh, Shimla-171001  
Dated: Shimla-171002

13-12-2017

- Subject:-**
1. Regarding considering department of posts as a partner in disbursement of various direct benefit schemes implemented by the State Government.
  2. Regarding using of speed post service of department of posts instead of private courier agencies for delivery of mails.

**Sir,**

I am directed to enclose herewith a photocopy of the letter no. GAD-B(F)6-1/2016 (alongwith enclosure) dated 26th October, 2017 received from Deputy Secretary (GAD) to the Government of Himachal Pradesh, on the subject cited above and to request you to kindly examine the matter and take further necessary action in the matter under intimation to this department.

Yours faithfully,

Addl. Secretary (Hr. Edu) to the  
Government of Himachal Pradesh

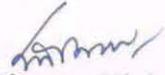
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Directorate of Hr. Education  
Himachal Pradesh

Endst. No. EDN-H(1)B(15)1/2009- Imp. Instt. Dated Shimla – 171001 the  
Copy for information and further necessary action is forwarded to:-

27/2/18

1. The Secretary (Edu.) to the Govt. of H.P. w.r.t. his letter No. EDN-B-Ga(17)-11/2014-L-1, Dated 13.12.2017 for information please.
2. The Additional Director of Higher Education (C / S), H.P.
3. The Joint Director of Hr. Education (Admn.), H.P.
4. The Joint Director of Hr. Education, C-I/ C-II/S/Inspection, H.P.
5. The Joint Controller (F&A), Dte. of Hr. Education, H.P.
6. The OSD(C)/ OSD (Skt.) Directorate of Hr. Education, H.P.
7. The DDO, Directorate of Hr. Education, H.P.
8. All the Principals of Govt. Degree Colleges in the H.P.
9. All Deputy Directors/ Assistant Directors, Dte. of Hr. Education, H.P.
10. All the Deputy Directors of Higher Education, H.P.
11. The Group Commander, GP HQ, Shimla -4.
12. The Chief Librarian, Center State Library Solan.
13. All the District libraries in the H.P.
14. All the NCC units in the Pradesh.
15. All the Principals/ Headmasters Govt. Sr. Secondary / High Schools in H.P.
16. The PS to the Director of Higher Education, H.P.
17. All the Superintendents in the Directorate of Hr. Education, H.P.
18. ***The Superintendent Computer Cell, Dte. of Hr. Education, H.P with the remarks to upload the said orders on the deptt. Website.***
19. Guard File.

  
Joint Director Higher Education(A)  
Himachal Pradesh

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~~31-10-17~~

31-10-17

No.: GAD-B(F)6-1/2016  
Government of Himachal Pradesh  
General Administration Department  
B Section

From:

The Pr. Secretary(GAD) to the  
Government of Himachal Pradesh.

To

All Administrative Secretaries,  
Himachal Pradesh.

Dated: Shimla-2,

26-10-2017

- SUBJECT: 1. REGARDING CONSIDERING DEPARTMENT OF POSTS AS A PARTNER IN DISBURSEMENT OF VARIOUS DIRECT BENEFIT SCHEMES, IMPLEMENTED BY THE STATE GOVERNMENT.
2. REGARDING USING OF SPEED POST SERVICE OF DEPARTMENT OF POSTS INSTEAD OF PRIVATE COURIER AGENCIES FOR DELIVERY OF MAIL.

Sir,

I am directed to forward herewith a copy of D.O. letter No. 01-15/2017-DBT Cell dated 28.09.2017 and D.O. No.51-12/2017-BD&MD dated 27-09-2017 received from the Sh. A.N. Nanda, Secretary, Department of Posts, Ministry of Communications, Government of India, New Delhi on the subject cited above for taking necessary action in the matter.

Yours faithfully,



(Surinder Kumar)

Deputy Secretary(GAD) to the  
Government of Himachal Pradesh  
Ph:0177-2622186

Ends.No. As above

Dated: Shimla-2

2017

Copy to Sh. A.N. Nanda, Secretary, Department of Posts, Ministry of Communications, Government of India, New Delhi w.r.t. letter referred above for information.

Deputy Secretary(GAD) to the  
Government of Himachal Pradesh  
Ph:0177-2622186

27/10

As per

Edy (B)

28/10

ए. एन. नन्दा  
सचिव  
A. N. Nanda  
Secretary

फोन / Tel.: (+91-11) 2309 6060  
फैक्स / Fax.: (+91-11) 2309 6077  
ई-मेल / E-mail: secretary-posts@indiapost.gov.in



O/o the Chief Secretary  
Dy. No. 54118909  
Dated 09/10/17

डाक विभाग  
संचार मन्त्रालय  
भारत सरकार  
डाक भवन, संसद मार्ग  
नई दिल्ली-110001

Department of Posts  
Ministry of Communications  
Government of India  
Dak Bhawan, Sansad Marg  
New Delhi-110001

34123117  
09-10-2017

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8/10/17 D.O. No.: 01-15/2017- DBT Cell

28<sup>th</sup> September, 2017

ACSC (in)  
Dear Sir,

This is regarding considering Department of Posts as a partner in disbursement of various Direct Benefit Schemes, implemented by the State Government.

2. I am happy to inform you that under the IT Modernization project of India Post, more than 23000 Departmental Post Offices along with their Branch Post Offices have been migrated to the Core Banking Solution (CBS) enabling credit of benefits to the beneficiaries on real time basis at par with other banks in the country. Post Office Savings Bank also offers interoperable ATM Cards to its depositors ensuring any time liquidity.

3. The Department of Posts has also on-boarded on the platform of National Automated Clearing House (NACH) platform of the National Payments Corporation of India (NPCI). MGNREGS wages and other Social Security Pensions are being processed on NACH Platform. The Department has successfully processed and disbursed more than Rs.132 Crores since April 2017 till date.

4. Considering the issue of transparency and other benefits of making Aadhaar based payments for the Direct Benefit Schemes, the Department of Posts has joined Aadhaar Based Payment Bridge system to map the Aadhaar numbers of the beneficiaries with NPCI to ensure smooth transfer of funds to the beneficiary accounts mapped with Aadhaar numbers.

5. Department of Posts has also embarked on an ambitious project of deploying Rural ICT hand held devices in 1.29 lakh rural Post Offices in the country. With the ongoing roll out of Project, the quality of services is getting improved in the rural areas, besides achieving "financial inclusion" of the citizens in the rural and remote areas, which are still un-banked. At present around 40,000 such devices have been provided to the Branch Postmasters in rural areas. Rest of the Post Offices will be covered by 31<sup>st</sup> March 2018.

Contd...2/-

7-10-2017

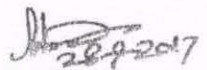
MBC KK

6. Considering the vast network of the Post offices and above mentioned facilities provided by the Department of Posts, I request you to consider Department of Posts as a partner for disbursement of payments under Direct Benefit Schemes in your State. I have directed the Chief Postmaster General of the Circle to meet you with more details and with plans of convergence.

7. I am sure, with the improved IT facilities in the Post offices, you will find Post offices as an able partner capable of delivering in remote, rural and difficult areas in your state.

With regards,

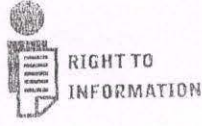
Yours sincerely,

  
(A.N. Nanda)

Shri V.C. Pharka  
Chief Secretary,  
Government of Himachal Pradesh  
Secretariat,  
Shimla- 171002

ए. एन. नन्दा  
सचिव  
A. N. Nanda  
Secretary

फोन / Tel. : (+91-11) 2309 6060  
फैक्स / Fax. : (+91-11) 2309 6077  
ई-मेल / E-mail : secretary-posts@indiapost.gov.in



सत्यमेव जयते

डाक विभाग  
संचार मन्त्रालय  
भारत सरकार  
डाक भवन, संसद मार्ग  
नई दिल्ली-110001

Department of Posts  
Ministry of Communications  
Government of India  
Dak Bhawan, Sansad Marg  
New Delhi-110001

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2-10-17

Pr Secy (GMD)

D.O. No. 51-12/2017-BD&MD

27<sup>th</sup> September, 2017

Dear Sir,

Department of Posts has been entrusted with the privilege of providing postal communications in the country and a range of services have been made available by the Department to this end. Of these, Speed Post is a premium service providing time-bound and express service which ensures delivery of letters and parcels weighing upto 35 kg between across the country.

2. At present, the Speed Post network has expanded even further. The reach of the network is unmatched and the service has become even more customer-friendly. The booking facility is available in all departmental Post Offices across the country. In major cities, booking facility is available round the clock from select offices. Similarly, the delivery of Speed Post is ensured in every nook and corner of the country. In addition to this, the following features have been introduced from time to time to make it more customers-friendly:

- Free pick-up from customer premises
- Credit facility under Book Now Pay later (BNPL) scheme
- Additional discount on advance payment of Speed Post charges
- Attractive discounts for high volume customers
- Complete end-to-end Track and Trace through Internet & android based mobile application
- Delivery information through SMS without any extra cost
- Centralized billing under National Account Facility
- Cash on Delivery (CoD)

3. As you can see, it makes good business sense to use Speed Post instead of private couriers, which are not regulated by any rules or norms, unlike Department of Posts, which is legally bound by the provisions of the Indian Post Office Act, 1898 to see that the best care is bestowed on mails.

Contd...2/-

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DS(C/AD)

4. Additionally, I would also like to mention here that in a test check conducted by Comptroller and Auditor General (CAG) in order to compare the performance/quality of Speed Post Service of Department of Posts with private courier agencies for delivery of mails, it was found that the delivery through Speed Post is better than private couriers. Chapter-III of CAG Report No. 20 of 2015 – Union Government, Communications and IT Sector laid in the Parliament and available with link <http://www.cag.gov.in/content/report-no-20-2015-union-government-communications-and-it-sector> may be seen for reference. The Times of India clipping covering the results of the CAG test check is also enclosed.

5. I shall be grateful if you could direct Departments/PSUs/organisations under you to use Speed Post while also bringing to their notice the statutory position in this regard. The Chief Postmasters General/ Postmasters General located in their station/area will be happy to offer all cooperation, advice and also work out customized packages for any special requirements.

6. I shall also be grateful if a copy of the directions issued by you and the Department /autonomous bodies/PSUs etc. is endorsed to Shri Brajesh Kumar, General Manager, Business Development and Marketing Directorate, 5<sup>th</sup> Floor, Dak Bhawan New Delhi-110 001.

With regards,

Yours sincerely,

Encl: as above

  
(A.N. Nanda) 27-9-2017

Shri V.C. Pharka  
Chief Secretary,  
Government of Himachal Pradesh  
Secretariat,  
Shimla- 171002

6.10.12

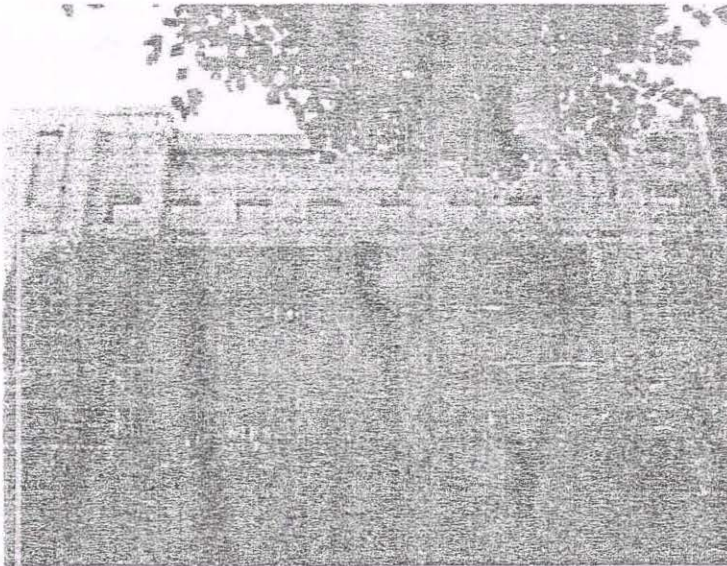
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THE TIMES OF INDIA

# Speed post faster, more reliable than private couriers: CAG

NN | May 20, 2015, 01:37 AM IST



*CAG said the performance of speed post has been better not only at local level and in major cities, but it is...* [Read More](#)

NEW DELHI: Should we depend on private courier services? A Comptroller and Auditor General (CAG) study has found private couriers deliver only 90% of letters compared to 99% by speed post.

In major cities, the performance of speed post is faster and more reliable. The postal service delivers 99% of letters through speed post within 1-9 days as compared to 92% by private courier services that take up to 10 days.

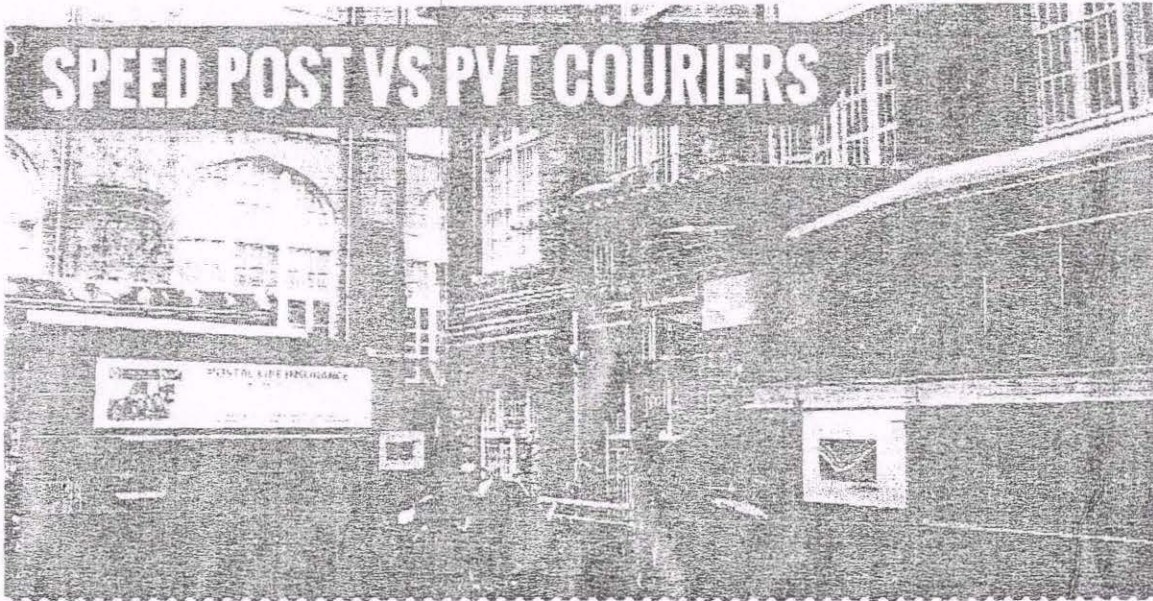
At the local level, the delivery by speed post is 98% compared to 93% by courier services. While the time taken by speed post is 1-11 days at local level, it is 1-12 days in case of private couriers.

In a report on department of posts, tabled in Parliament recently, the official auditor has said the performance of speed post has been better not only at local level and in major cities, but it is the only reliable service at the tehsil and village level.


To compare the performance and quality of speed post with private courier agencies for delivery of mails, a test check was conducted by CAG in eight postal circles -- Gujarat, Maharashtra, Rajasthan, Tamil Nadu, Delhi, Andhra Pradesh, Uttar Pradesh and Madhya Pradesh. Checks were conducted by posting hundreds of letters.



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 **SPEED POST DELIVERY**


 **ACCURACY %**

LOCAL 98  
 MAJOR CITY 99  
 TEHSIL LEVEL 100


 **TIME TAKEN (DAYS)**

LOCAL 1-11  
 MAJOR CITY 1-9  
 TEHSIL LEVEL 1-7

 **COURIER DELIVERY**

 **ACCURACY %**

LOCAL 93  
 MAJOR CITY 92  
 TEHSIL LEVEL 83

 **TIME TAKEN (DAYS)**

LOCAL 1-12  
 MAJOR CITY 1-10  
 TEHSIL LEVEL 1-23

////////////////////////////////////// **TIMES INTERNET** //

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At the tehsil level only speed post could reach 100% addressees that too within 1-7 days while private couriers could deliver only 83% letters and time ranged from 1-23 days.

Based on the results, it could be concluded that the speed post service of the department of posts (DoP) was better than the services provided by the private couriers," the auditor said.

Speed post was introduced in 1986 to provide a faster and time-bound mail delivery service in major cities. However, due to late delivery of mails people had stopped relying on the department. But the auditor says the perception is wrong and speed post still remains most reliable and account for more than 10% of the total revenue of the DoP.

In the test check, the auditor had posted 284 letters by speed post and 287 by different private couriers. The performance was judged based on the number of letters sent, letters actually delivered, and time taken for delivery of test letters.