

2. Hardware/software status during the month:

Sr. No.	Name of Hardware/ Equipment	Details of Complaint, if any	Date of lodging the complaint	Rectification date	Downtime (As per tender clause)	Total Penalty imposed, if any

3. Items/ consumables supplied during the month:

S. No.	Name of the Item	Quantity supplied		Name of the Item	Quantity supplied
1	A4 paper reams		4.	Cartridge Refill	
2	DVD-RW		5.	Any other items i.e. Remote batteries	
3	New Cartridge				

4. Total no. of registers supplied till date:

5. Quarterly refresher conducted (Yes/No):

6. Benefits/problems faced:

Difficulties faced in using content	
Difficulties faced in accessing internet	
Benefits of using Multimedia Content	
Internet usage report	
Benefits of using internet	

