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Most Urgent

No.EDN-HE(21)B(15)15/2020-V
Directorate of Higher Education,
Himachal Pradesh, Shimla-1
Tel:0177-2653120, Extn.234, Fax:2812882, Email: dhe-sml-hp@gov.in

Dated Shimla-1 the June, 2020

To

1. The Deputy Director of Higher Education,
All the Districts in Himachal Pradesh
2. The Principal/ Headmaster,
All the Government/ Pvt. Sen. Sec./High Schools in,
Himachal Pradesh

Subject:-

Regarding "Har Ghar Pathshala" Helpline Numbers, thereof.

As all are aware that COVID-19 Pandemic has impacted the education sector and schools and other educational institutions are closed since March 24, 2020. In response to the COVID-19 Pandemic and to ensure the continuity of students learning from home, the Department of Education launched a smart phone based e-learning programme Har Ghar Pathshala Classes from Doordarshan were also started.

In order to provide assistance/ guidance and to address the grievances of the students of the State related to their studies or regarding any other problem during the period of lockdown, following telephone numbers will be helpline numbers between 10.00 AM to 5.00 PM (except Gazatted Holidays and Sunday) to redress the grievances of students:-

Sr. No.	Name of Office	Phone Number(s)	State Level / District Level Helpline Number
01	Directorate of Higher Education, Himachal Pradesh	0177-2653120, 2653386	State Level Helpline Number
02	Deputy Director of Higher Education, District Bilaspur	01978-222585	District Level Helpline Number
03	Deputy Director of Higher Education, District Chamba	01899-222211	-----As above-----
04	Deputy Director of Higher Education, District Hamirpur	01972-221499	-----As above-----
05	Deputy Director of Higher Education, District Kangra	01892-223124	-----As above-----
06	Deputy Director of Higher Education, District Kinnaur	01786-222221	-----As above-----
07	Deputy Director of Higher Education, District Kullu	01902-222545	-----As above-----

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IT Cell

08	Deputy Director of Higher Education, District Lahaul & Spiti	01900-222237	-----As above-----
09	Deputy Director of Higher Education, District Mandi	01905-222118	-----As above-----
10	Deputy Director of Higher Education, District Shimla	0177-2804710	-----As above-----
11	Deputy Director of Higher Education, District Sirmour	01702-222246	-----As above-----
12	Deputy Director of Higher Education, District Solan	01792-222246	-----As above-----
13	Deputy Director of Higher Education, District Una	01975-223850	-----As above-----

Besides this, all the Principals and Headmasters will also set a helpline number at their respective institution level to re-dress the grievances of the students of their respective educational institution.

Apart from above, Deputy Directors of Higher Education of all the Districts and all the Principals of School are also directed to explore the ways to enable studies for the students of plus class while accounting for admission and stream selection.



(Dr. Amarjeet Kumar Sharima),
Director of Higher Education,
Himachal Pradesh

Endst. No. Even Dated Shimla-1 the June, 2020
Copy for information and necessary action is forwarded to:-

1. The Technical Officer, IT Cell with the direction to upload this letter on the Departmental website.
2. Guard file.



Director of Higher Education,
Himachal Pradesh

शिक्षा निदेशालय उच्चतर शिक्षा

15 JUN 2020