

NO. EDN-HE(14)2013-Deptt. Email
Directorate of Higher Education
Himachal Pradesh

Dated: Shimla-171001

the 8th March, 2021

To

All the Principals, Govt. Colleges, H.P.
All the Dy. Directors of Higher Education, H.P.
All the Principals/Heads of Govt. Schools, H.P.

Subject: **Regarding Installation of "Kavach" to access email ID created through NIC.**

Memo,

It has been informed by the NIC that the installation of 2FA has been made mandatory as per directive from Competent Authority. All users availing the email services from NIC need to use 2FA to access their account.

Therefore, all the user are directed to follow the instructions as under to enable secure login in email IDs created through NIC.

1. For Kavach installation procedure open the URL: <https://email.gov.in> and click **Menu** option in top right of the web page.
2. To update Mobile number linked with NIC email ID use URL: <https://servicedesk.nic.in> to register a call or send mobile updation request through URL: <https://eforms.nic.in>.
3. Video tutorial is available on <https://email.gov.in> (after logging in) under the heading "How to Install Kavach App on Android and iPhone.
4. Kindly note if you choose to install Kavach on only one device (for instance on the phone) then it must be ensured that the device always be with you to accept the notification for email access.



(Dr. Amarjeet K. Sharma)
Director of Higher Education
Himachal Pradesh
March, 2021

Endst. Even No. dated the 8th

Copy to:

- ✓ 1. The Technical Officer, IT Branch, DHE to upload information on departmental website <http://education.hp.gov.in>.



Director of Higher Education
Himachal Pradesh